

Unemployment Insurance

How to Ask an Unemployment Insurance Question

To ask a UI question, visit

kcc.ky.gov

and click on the green

Contact Us button.

The screenshot shows the Kentucky Career Center website. At the top left is the logo for the Kentucky Career Center, with the tagline 'Career Training Employer'. To the right of the logo are navigation links: 'Home | Office Locations | Contact' and a 'Select Language' dropdown menu. Below this is a green navigation bar with links for 'Unemployment Services', 'Veterans Express', 'Vocational Rehabilitation', and 'Citizen Connect'. The main content area is titled 'KENTUCKY UNEMPLOYMENT INSURANCE'. It contains several paragraphs of text explaining the process of filing for unemployment benefits, including a note about the impact of the COVID-19 pandemic and the availability of Pandemic Unemployment Assistance (PUA). To the right of the text is a video player titled 'What's Unemployment Insurance?' showing an illustration of a woman working at a desk. Below the text and video is a large grey button labeled 'Ask Unemployment Insurance Question' with a green 'Contact Us' button underneath it. This button is circled in red, and a red arrow points to it from the right. At the bottom of the page is a dark blue banner with the text 'Pandemic Unemployment Assistance Updates' and a sub-headline 'An email message went out to PUA claimants today. Check your inbox!'.