

All Nations Privacy Policy

When do we collect information from you?

- when you fill in a contact form or sign-up form (through the website or on paper/card)
- when you use the website (including through cookies)
- when you contact us by email, text, phone call or letter
- when you sign in to an event or a meeting
- when you give us relevant information in conversation with one of our staff or senior volunteers (we may record some brief notes)

We collect the following information:

- name, address and contact details
- date of birth (so we can identify children and identify which of our activities focused on
- certain age groups would be appropriate)
- credit or debit card information (when you wish to make donations or obtain goods or
- services identified as payable)
- some other details when you register for conferences or events, and when you
- participate in All Nations activities or complete other forms
- information about your usage of our website
- information you disclose in e-mails or letters you send to us, phone calls, via social media and face to face contact.

We collect some special categories of information:

- ethnic origin and background (we want to celebrate the different cultures that make up All Nations and we also try to be sensitive to particular cultural backgrounds)
- health information (if, for example, you have dietary or other needs we need to know about, or you ask for prayer for healing)
- religious beliefs.

The purposes we keep and process this information are:

- to establish and maintain your involvement with All Nations and to communicate with you and your family members by email, phone and other means
- to keep you informed by text and/or email and/or social media about All Nations' services, activities and conferences
- to register users into events and training or other special meetings



- to collect donations and claim gift aid
- to fulfil our functions as a Christian church and apostolic movement
- to provide the products or services you have requested from All Nations
- to answer your inquiries
- to help us to improve what we do and offer
- to keep you informed of new developments we believe may be of interest to you.

How we keep and process your information

We will not share your information with others without your consent, unless it is:

- to comply with any legal obligation, or
- to enforce or apply any contract with you or others, or
- to protect our rights, property or safety of our employees or others, or
- with the following who process some data on our behalf: Elvanto (www.elvanto.com/gb/) and Office 365 Microsoft (www.microsoft.com)

We will keep information only as long as necessary (or until you ask us to remove and destroy it, if earlier) except that we may keep and process

- payment information in order to process any payment you have authorised
- name and contact information for as long as you are attending or likely to attend All Nations services or other events.

We may combine information we collect with information we have lawfully collected from other sources.

We will email you only about things connected with All Nations, such as latest news, future events and funding opportunities, etc.

You may tell us to remove any of your information we hold at any time.

If you have any queries or concerns or if you wish us to remove your information, please contact us at info@allnations.org.uk

Data Protection Notice

All Nations' has legal responsibilities to everyone who shares any personal data (which includes just a phone number). We may only use information relating to a person for the purposes it was given.



As an All Nations volunteer with access to personal data you are acting on behalf of the church in the way you use it.

So please

- keep any information secure and confidential
- do not share it without the consent of the person it relates to (except in a confidential way with your pastoral support/lead)
- be especially careful with any medical information or information about disabilities
- be especially careful with information relating any children or vulnerable adults
- use information for the purpose(s) it was given.

By accessing Elvanto you acknowledge you understand this notice and agree to it and that you will ask advice if not sure about handling information.

WEBSITE

If you continue to browse and use this website, you are agreeing to comply with and be bound by the terms and conditions of use, which together with our Privacy Policy, govern All Nations' relationship with you. If you disagree with any part of these terms and conditions, please do not use our website.

From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of any linked website(s).

COOKIES

Cookies are small amounts of information that we store on your computer. Our system will issue cookies to your computer when you log on to the site. Cookies make it easier for you to log on to and use the site during future visits. They also help to monitor website traffic and to personalise the content of the site for you. You may set up your computer to reject cookies although, in that case, you may not be able to use certain features on our site.

CHANGES TO THIS POLICY

All Nations may amend this Privacy Policy from time to time to reflect changes and ensure compliance with the law.