

# COVID-19 FAQs

## FREQUENTLY ASKED QUESTIONS

### SAFETY

#### What are we doing to keep our program safe?

##### Health Screening & Temperature Checks

In order to ensure that our daycare community stays healthy, we screen everyone with our COVID-19 procedures who enter the building. We ask that anyone exhibiting signs of illness stay home and not enter our facility..

A member of our staff will visually inspect the person for any signs of illness such as shortness of breath or difficulty breathing, tiredness, flushed cheeks, rash, runny nose, etc. A member of our staff will take the temperature with a forehead thermometer. Anyone with a fever of 100.4 will be asked to leave and stay home for 72 hours. Temperature checks for all staff and children may be repeated throughout the day.

##### Drop-off and Pick-up

A member of our staff greet families outside the front doors. After the Health Screening, our staff will escort your child to their classroom. Currently, parents are not permitted inside the building in order to minimize exposure. If possible, we ask that you identify one guardian or authorized pick-up person to be the consistent caregiver to always drop-off and pick-up your child.

##### Limited Visitors to the School

For the duration of COVID-19 procedures, we must limit visitors into our facility. Only staff, and pre-approved essential service providers are permitted in the building like fire, health, licensing inspectors as well as maintenance services. All vendors and deliveries will not be permitting past the front entryway.

##### Enhanced Cleaning and Sanitizing Protocols

Teachers and staff have an enhanced cleaning and sanitizing schedule throughout the day, paying particularly attention to high-touch areas such as doorknobs, toilet flushers, faucets, countertops, and phone handles. Shared toys such as sensory bins are removed for the time being. Only wipe able toys are in the classrooms. No toys are to be brought from home. Toys are sanitized throughout the day and at the end of every day. All bedding will kept separate for each child, individually stored, and washed at least weekly. We have a professional EPA approved cleaning product that is used after hours to disinfect the hallways and classrooms.

##### Food

We will provide all food for the children. No outside food is permitting into the building.

### COVID-19 Public Health Emergency Attendance Acknowledgment & Disclosure form

All parents and staff sign a disclosure form prior Enrollment or working.

### Other procedures

As we evaluate our progressing situation, additional procedures may be put into place.

### What is done to ensure our staff and facility are safe before re-opening?

Our staff is trained on the latest health and safety procedures we have in place to reflect the most recent guidance from the Centers for Disease Control and Prevention as well as from local, state and federal authorities. These procedures include enhanced cleaning throughout the day, guidance on social distancing strategies with children, and tools for protecting themselves and the children in their care from spreading germs. Staff will adhere to the same health screening and temperature checks as the children in attendance. Staff have also receive training from educational experts that focus on the social, emotional and understanding the brain during times of COVID-19.

### If there are cases of COVID-19 what so we do?

In the event that there is a case of COVID-19, we will notify local health officials and follow their guidance. We will notify families of any cases as well, and share the guidance given by local health officials. We will be prepared to close when necessary to limit the risk of exposure to COVID-19. The duration of closure will be at the guidance of local health officials.

## ENROLLMENT

### Will Part time enrollment and Drop-ins still be available?

Full time enrollment is the priority. Drop-ins & part time will not always be available. This is because we making every effort to keep the same children in the same classes as much as possible to reduce exposure to children and staff.

## FUTHER QUESTIONS

Call or Email us!

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