

Re-Entry FAQ



1. **Why are we so concerned about the Phase One guidelines?**

We are trying to balance the biblical mandates in Rom. 13, which encourages us to honor our civil authorities and Heb. 10, which encourages us to gather and worship.

2. **Will everything be back to normal in terms of First Impressions at the in-person gatherings?**

No hospitality food or beverages will be offered, this includes free coffee stations. Water fountains will also not be open or usable. Connection Point will be closed as well. We will also not be offering printed worship guides but instead offer digital worship guides through our **IBCLex app**.

3. **What are the cleaning policies?**

When we move to multiple gatherings at the same campus, we will clean high touch surfaces in between services according to CDC recommendations for community facilities. We will have several hand sanitizing stations around campus, and we will use deep cleansing CDC approved and recommended cleaning supplies and equipment for each and every room each time after their usage.

4. **What can I do with my kids during service on campus?**

Your entire family is welcome to attend church together, we have plenty of seats for you! We ask that you social distance yourself from other family groups. We will also have some great interactive media items designed for both preschoolers and elementary kids that you can have your kids watch through our **IBCLEX app** during the service. *Just be sure to bring your own headphones for them to use.* We will also have some elements in our services that will be designed for kids and families.

5. **Are IBC Students going to be meeting?**

At this time, our Student Ministry will not be meeting as a collective group. We encourage our students to attend our regular worship services with their families, parents, or guardians. Our Student Staff will be planning outdoor gatherings in small groups of 10-50 this summer in compliance with recommendations from the CDC as well as our Governor's office. More information to come. In the meantime, you can keep up with plans for our Students by visiting our IBC LEX Students page on Facebook.

6. How can I give? Can I still give in person or with an envelope?

We have three easy ways you can give! In this season, giving online and using text-to-give are the two easiest ways to give while social distancing yourself. All of our online giving portals are secure for your protection.

- a. You can give online by going to ibclex.com/give or visit our IBCLEX app on your smart phone or tablet. Here you can set up a one-time or recurring donation.
- b. To sign up for text-to-give, text **"GIVE" to 859-577-7585**. You will then be guided through a few steps to set up your donation.
- c. You can give donations in person as well. At the back of our Worship Centers at each campus, you will see safe and secure giving/donation drop-boxes where you can leave your gift. Envelopes will be attached to these boxes and available for you to use. If you have any questions about giving, we would love to help! You can contact Glenda Rice at our church office 859-685-3200 or glendar@ibclex.com

7. Are we having Communion? If so, what does that look like?

At this time, we will not be offering Communion. We will evaluate that from week to week and look to that element back into our services as soon as it is manageable from a social distancing perspective.

8. Are we required to wear masks inside the building?

IBC is following CDC guidelines as it pertains to masks. CDC recommends that each individual should wear a mask when entering a building. Please be sure to bring your own CDC approved masks as we will not be able to provide masks for each attendee.

9. Will IBC be providing masks?

Due to limited availability IBC may have some masks. Again, we encourage worship attendees to bring their own masks per CDC recommendations as we cannot guarantee that one will be provided for you.

10. Will there be Bible Studies and/or Small Group gatherings on campus?

At this time, there will be no Bible Studies or Small Groups meeting on campus at either Tates Creek or Armstrong Mill. We encourage you to continue meeting digitally or join an online group by visiting ibclex.com/friends.

11. Do you have to register to attend a service?

Yes. You can register to attend your service at ibclex.com. This will help our volunteers prepare adequately for seating and ensure that we maintain proper capacity recommendations.

12. Is there a Drive-In Service every week?

No. The Drive-In Service is a one time event on May 31st at 11:00am at **BOTH campuses**. Registration is also required for the Drive-In service at ibclex.com.

13. Is registration required for the Prayer Service?

Yes. Registration is also required for the prayer service on May 24th. Go to ibclex.com to register. Prayer service will be held at each campus at 6:00pm.

14. How will you be getting this information to those who do not go online or have internet?

Over the next week, a team of volunteers along with our staff will be calling each member of IBC to inform them of this news. We will also be mailing an information letter to our entire church database.

15. Will there be live worship and will we be singing?

Yes. There will be live worship played at each on campus service and singing by those attending will be encouraged.

16. Will there be two styles of services like we had before COVID?

Yes. We will be having our normal Blended Service at Tates Creek at 9:30am and our Modern services at Tates Creek 11:00am and Armstrong Mill at 10:00am. However, due to CDC recommendations, we will not be having a choir or full orchestra for the Blended Service.

17. Can we take photos of the service or post on social media?

We are asking that you do not take any photos or videos of the service that you attend out of respect to those around you. Also, please do not post any photos or videos, live or recorded, to social media accounts. Thank you for your understanding.

If you have any further questions, please visit ibclex.com or email info@ibclex.com. You can also call the church office at (859) 685-3200.