First Baptist Church Job Description

Position: Ministries Administrative Assistant

Classification: Full-Time, Support Staff, Non-exempt

Reports To: Church Administrator

Evaluations Due: Annually by Church Administrator and reviewed by the Personnel Committee

Supervises: None

Physical Demands: May require prolonged sitting, standing, bending, stretching and lifting up to 30

pounds occasionally. Requires hand-eye coordination and manual dexterity sufficient to operate a keyboard, office machines and technical equipment.

Requires normal and/or correctable range of hearing and vision.

Work Conditions: Work in church environment, involving contact with staff and congregation.

Work requires meeting deadlines, maintaining technical expertise, and

completing multiple tasks.

Regular workweek is Monday through Friday.

Staff Liaison To: None

Job Objective

While keeping mindful of our church mission (*ALIVE! In The Power of God*), the Ministries Assistant is the first point of contact to the church for the telephone calls or walk-in visitors. The Ministries Assistant will also perform administrative and support services as assigned.

Minimum Qualifications

Individual must believe in Jesus Christ as Lord and Savior and be an active member of a Protestant Church. The position requires a minimum Associate Degree or high school diploma/equivalent with at least three (3) years office experience. Computer literacy and the ability to type 60 words a minute are required. The ability to build and maintain effective working relationships & rapport with members and staff is required.

Duties and Responsibilities

> Reception

- Answers incoming calls and processes appropriately
- o Receives all visitors to the church office and announces visitor arrival to the appropriate party
- o Operates phone system that includes call forwarding, voice mail, paging, intercom system, auto attendant, etc.
- Monitors church security cameras
- o Checks out vehicle keys and ensures return, ensure driver's information on file/updated.

➤ Ministry Support

- o Administers Benevolence Program at the direction of the pastoral staff
- o Provides general administrative/secretarial support as required by pastoral staff
- o Notify Sunday School class teacher & deacon of member hospitalization or death
- o Checks daily obituaries for death of members and their family
- o Orders wind chimes for member remembrance
- o Assists in calling weekly drivers for the Sunday Shuttle
- o Accesses the church database system to help complete projects
- o Assists with church mailings and special projects
- Maintains shut-in list.

Administrative

- o Prints daily events calendar for posting
- o Distributes incoming/outgoing mail and sets postage meter daily
- o Records and compiles weekly staff meeting notes for distribution
- o Prepares weekly Wednesday Night Dinner information
- o Updates Weekly Prayer List & Mission Article/Birthday List
- Updates weekly & quarterly Sunday Shuttle schedule
- Monitors & orders office/copier supplies
- Utilizes membership database to prepare reports
- o Updates Community Board announcements and member recognition
- Coordinates Holy Week Service paperwork
- o Provides backup assistance to ministry staff, support staff and co-workers when needed
- Secures work area before departure.

Performance Standards

- o Identifies/evaluates issues and makes accurate and timely decisions
- o Exhibits positive commitment to the job and strives for personal improvement
- Open to and seeks new ideas and creative solutions
- o Communicates clearly and accurately to staff, peers, and lay leaders
- o Adapts to new people, ideas, and procedures in a changing environment
- o Provides effective leadership to develop workers to accomplish goals
- o Effectively uses available resources to produce efficient and realistic plans
- o Effectively converses with employees and vendors in a Christian-like manner
- o Builds and maintains effective working relationships and rapport with members and staff.

This list is not intended to be all-inclusive. The employee will also perform other reasonably related duties as assigned by supervisor and/or designee.