

## FAQ's

### 1. What Safety Precautions are being taken?

- Your health is our top priority! We have purchased hospital-grade sanitation equipment and will take every precaution to clean and disinfect our facility before, during, and after all services. We will provide sanitizing stations throughout the facility. Face masks will be available if you desire a mask but masks will not be required. We strongly encourage all individuals to maintain social distancing.
  
- We encourage all attendees over the age of 65 or those who have a compromised immune system to worship online with us.
  
- Please note: If you have had any of the following symptoms this week, please worship with us online:
  - i. Fever over 100.
  - ii. Cough or sore throat.
  - iii. Shortness of breath.
  - iv. Contact with anyone having COVID-19 in the last 14 days.

### 2. How do I attend in person?

- In order to create a spacious environment, we will have limited seating with adequate spacing in our Auditorium and FFC Kid's environments. Reservations can be made on our church website. We will ask that everyone attending a service show their "ticket" when they arrive. Please note that reservations will need to be made for children and tickets will be verified at check-in.

### 3. What happens once I get here?

- Parking - Our parking team will greet you with a smile, and help you find a great parking spot. Cars will be parked in "every other" space to help maintain social distancing. When you park, please stay in your car until you are directed otherwise. As you enter the parking lot have your ticket ready.
  
- Lobby - While we love hanging out in the lobby with our church family, we ask that you enter the auditorium upon arrival to help maintain social distancing. Auditorium doors will open 30 minutes before service begins.

Upon dismissal, please exit the facility as quickly as possible to give us time to prepare and clean for the next service.

- Auditorium - Our team will direct each of your steps seamlessly from your car seat to your auditorium seat and guide you through a contactless worship experience. At all times, we will be maintaining a 6-foot safe distance as you enjoy the worship experience.

#### **4. What are we doing for kids?**

- FFC Kids environments 6 weeks - 4th grade will be in full swing at limited capacities. All open environments will be ticketed.
- All children will have their temperature taken before entering the classroom. Any temperature over 100 will not be permitted in our kid's environments.
- All FFC Kids workers will be pre-screened and will wear face coverings. We have purchased face coverings with fun, kid-friendly themes in order to help put our kids at ease as much as possible.
- Rooms and toys will be cleaned before, during and after all services.
- The pickup and drop off areas will be marked with 6-foot social distancing reminders. Once you've picked up your child, we ask that you exit the environment as quickly as possible to give us time to prepare and clean the for the next service.
- If you choose to bring your children into the auditorium we have created an FFC Kids Coloring book for your kids! Print it at home or pick one up in the lobby. Don't forget to bring a tablet or mobile device and a pair of headphones – during the experience your child can visit [myfaithfamily.org/ffckids](https://myfaithfamily.org/ffckids) and watch this weekend's online service.

#### **5. Will there be coffee?**

- In an effort to limit touchpoints, the cafe and free coffee stations will not be available.

**6. Will there be prayer in service?**

- Our pastors and prayer team will be offering prayer and care digitally through our church website. Go to [myfaithfamily.org](http://myfaithfamily.org) and a member of our team will connect with you.