



## ORGANIZED RETAIL CRIME INVESTIGATIONS TRAINING CERTIFICATE PROGRAM COURSE OUTLINE

1. What is Organized Retail Crime?
  - A. Defining Organized Retail Crime
  - B. Elements of Organized Retail Crime
  - C. Common Types of Organized Retail Crime
  - D. Fencing Operations
  - E. The Fencing Pipeline
  - F. Retailer Response and Legislation
  - G. Chapter 1 Review
  
2. Building and Packaging a Case
  - A. Roles and Responsibilities
  - B. ORC Blitzes between Retail & Law Enforcement
  - C. Working with Law Enforcement During ORC Investigations
  - D. Creating a BOLO
  - E. Preserving Evidence
  - F. Controlled Sales & Buys
  - G. Search Warrants
  - H. Utilization of Contracted 3<sup>rd</sup> party Investigators
  - I. Online Investigation and Surveillance
  - J. Video Recording
  - K. Court Testimony in ORC Cases
  - L. Chapter 2 Review
  
3. Site Assessments and Surveillance
  - A. Site Assessments
  - B. Stationary Surveillance
  - C. Mobile Surveillances
  - D. Law Enforcement Ride-Alongs

- E. Use of GPS Equipment
- F. Chapter 3 Review

4. **Networking**

- A. The Power of Cooperation and Partnerships
- B. Networking
- C. Organized Retail Crime Associations (ORCAs)
- D. Chapter 4 Review

5. **Tools and Technology**

- A. Supporting ORC Efforts through Tools and Technology
- B. Technology and the Retail Community
- C. Technology and the ORC Network
- D. Chapter 5 Review

6. **Basic Prevention Strategies**

- A. Training & Awareness Programs
- B. Internal Management
- C. Team Training & Development
- D. Legislation & Community Action
- E. Chapter 6 Review

7. **Interviewing Boosters**

- A. Preparing for the Interview
- B. Interview Philosophy
- C. Interview Questions
- D. Documenting and reporting
- E. Chapter 7 Review

8. **Glossary of Terms**

9. **ORC Training Review**

- A. Exam Questions

Upon successful completion of the ORC Investigations course you will receive your ORC Investigations Certificate from The Loss Prevention Foundation



For more information about The Loss Prevention Foundation, please visit

[www.losspreventionfoundation.org](http://www.losspreventionfoundation.org)