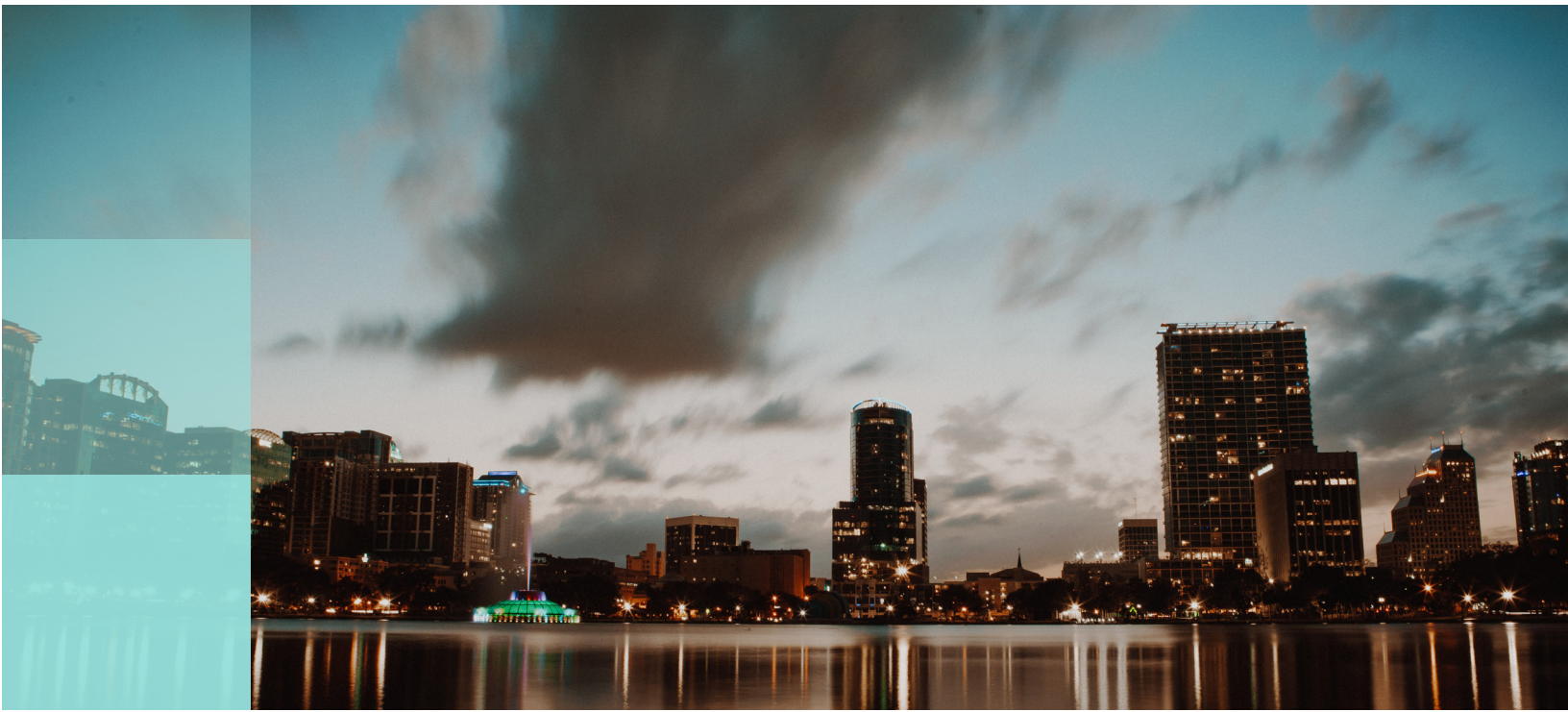


Hospital Church — Community Based — Community Assistance



# Community Resource Directory



FLORIDA HOSPITAL CHURCH

## Community Resources Directory for Florida Hospital Church

**INSTRUCTIONS FOR USE:** This database includes a listing of resources available to those in need in the surrounding Orlando area and can be used to refer people who are seeking services. This database is categorized by specific needs and the organizations that can provide support and assistance for each specific need are listed as well. Along with each organization listed, additional information will be provided such as contact information, hours of operation, the process that would have to take place for someone to receive assistance, etc. The table of contents found below is separated by each specific need to make finding the assistance you are looking for easier and efficient.

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# A. Childcare



## Childcare

**Name of Organization: Coalition for the Homeless of Central Florida**

<b>Location</b>	---	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-426-1250	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Early Childhood Development Center - Childcare &amp; VPK:</b> On-site, fully-licensed child care center for parents to focus on saving money, working, looking for work, and taking classes.	<b>Website Link</b> (if any): <a href="https://www.centralfloridahomeless.org/selter-programs">https://www.centralfloridahomeless.org/selter-programs</a>
<b>Hours of Operation</b>	<b>Monday - Friday</b> 7:00 a.m. - 6:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Must be living on-site at the Coalition for the Homeless of Central Florida	<b>Other Requirements</b> (if any):

**Additional Information:**

**Name of Organization: Orlando Day Nursery - A Place for Children**

<b>Location</b>	<b>Orange County Courthouse</b> 425 North Orange Avenue Room 270, Suite 73 Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>For more information call:</b> 407-836-2108	<b>Other Contact:</b>
<b>Services Provided</b>	Offers assistance to parents who have to attend court and cannot find anyone to look after their children. Children will receive a morning and afternoon snack as well as a playroom filled with toys and games.	<b>Website Link</b> (if any): <a href="http://www.orlandoday.org/a-place-for-children.html">http://www.orlandoday.org/a-place-for-children.html</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 8:00 a.m. - NOON 1:00 p.m. - 5:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	- When caregivers drop off their	<b>Other Requirements</b> (if any):

	<p>child/children, they must present (1) Court Documentation and (2) A Government Issued I.D.</p> <ul style="list-style-type: none"> <li>- Caregivers will be asked to fill out an application</li> </ul>	
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**Additional Information:**

The staff members will go over the policy and procedures with the caregivers.

**Name of Organization: Community Coordinated Care for Children (4C)- Voluntary Pre-Kindergarten (VPK)**

<b>Location</b>	Depends/Varies	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<p>Link to website to contact the department:</p> <p><a href="https://4cflorida.org/contact-us/">https://4cflorida.org/contact-us/</a></p>	<b>Other Contact:</b>
<b>Services Provided</b>	<p>A free educational experience for children who are four (4) years of age. The program includes early learning activities and standards to fit each child's needs.</p>	<p><b>Website Link</b> (if any):</p> <p><a href="https://4cflorida.org/parents/voluntary-pre-kindergarten-vpk/">https://4cflorida.org/parents/voluntary-pre-kindergarten-vpk/</a></p>
<b>Hours of Operation</b>	Depends/Varies	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	<p>Parents must enroll their children by using 'Florida's Early Learning family Portal.'</p>	<p><b>Other Requirements</b> (if any):</p> <ul style="list-style-type: none"> <li>- VPK is free for all children who are four years of age on or before September 1</li> <li>- Must reside in Florida</li> <li>- The child must not be participating in the Gardiner Program</li> </ul>

**Additional Information:**

- Parents whose children are born from February 2 to September 1 on the calendar year can enroll their child into VPK in the school year their child turns four years old or the year after.
- Videos are also offered online to help explain the process of enrolling a child. This link can take you to the website and the videos can be found under the subtitle 'How to Enroll' at the bottom of the page:  
<https://4cflorida.org/parents/voluntary-pre-kindergarten-vpk/>
- There are different program options available for a parent to choose for their child and can be found on the link provided under the subtitle 'Program Options' near the bottom of the page:  
<https://4cflorida.org/parents/voluntary-pre-kindergarten-vpk/>

**Name of Organization: Community Coordinated Care for Children (4C) - School Readiness Program**

<b>Location</b>	---	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	---	<b>Other Contact:</b>
<b>Services Provided</b>	<p>Offers financial assistance for early education and care to families with low-income. Services are based on individual needs: The School Readiness (SR) Program:</p> <ul style="list-style-type: none"> <li>- Prepares children to start kindergarten</li> <li>- Helps families afford quality care</li> <li>- Allows parents to continue work and/or their education</li> <li>- Helps families to become financially independent</li> </ul>	<p><b>Website Link</b> (if any):  <a href="https://4cflorida.org/parents/school-readiness-sr/">https://4cflorida.org/parents/school-readiness-sr/</a></p>
<b>Hours of Operation</b>	---	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	<p>To apply, you need to open a Florida Office of Early Learning Family Portal Account and complete a School Readiness Program application.</p> <ul style="list-style-type: none"> <li>- Open the following link and scroll down until you see 'Apply For School Readiness' in blue → Click on this statement to open another website</li> <li>- Once the other website is open, scroll down until you see 'School Readiness' with an orange background → Click on 'Apply for School Readiness' underneath</li> </ul>	<p><b>Other Requirements</b> (if any):  <b>Eligibility Requirements:</b></p> <ol style="list-style-type: none"> <li>(1) Parent(s) or guardian(s) must be working or attending school (college or trade) at least twenty hours a week <b>OR</b> must be disabled, as determined and documented by a licensed physician</li> <li>(2) Gross income must be at or below 150 percent of the federal poverty level for family size</li> <li>(3) Families must be able to pay a copayment for child care costs (based on income and family size)</li> </ol>

**Additional Information:**



- School Readiness funds are intended to assist income-eligible families, however, alible families may also include:
  - Recipients of temporary cash assistance who meet federal work requirements
  - Families with at risk children of abuse, neglect, or abandonment
  - Homeless parents
  - Parents who are victims of domestic violence
  - Teenage parents
  - Low-income migrant families or farm workers
  - Families of children with disabilities and special healthcare needs
- You can watch videos on how to open a Florida Office of Early Learning Family Portal account and how to complete a School Readiness (SR) application. Open the following link and scroll until you see the subtitle 'Learn How to Apply' and links to the videos will be listed below: <https://4cflorida.org/parents/school-readiness-sr/>

**Name of Organization: Child Care Resource & Referral (CCR & R)**

<b>Location</b>	---	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	---	<b>Other Contact:</b>
<b>Services Provided</b>	Child Care Resource and Referral Specialists can help locate quality child care that works best with your families specific needs. Specialists can also connect you to other community resources such as: state funded early learning, food, medical care, workforce support, housing assistance, and financial assistance options	<b>Website Link</b> (if any):
<b>Hours of Operation</b>	---	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	(1) Residents of Orange and Osceola County can complete an online form which can be accessed by opening the following link: <a href="https://4cflorida.org/parents/child-care-resource-and-referral-ccrr/request-child-care-listing/">https://4cflorida.org/parents/child-care-resource-and-referral-ccrr/request-child-care-listing/</a> (2) You may also contact Child Care Resource and Referral Services by calling the following numbers: (a) Orange County: 407-	<b>Other Requirements</b> (if any):

	522-2252 ext. 2900 (b) Osceola County: 321-219-6300	
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**Additional Information:**

- For contacts outside of Orange and Osceola counties, open the following link:  
<http://www.floridaearlylearning.com/family-resources/find-quality-child-care/locate-your-early-learning-coalition>
- You can also search for child care providers and get inspection reports statewide with the Florida Department of Children and Families by opening the following link:  
<https://cares.myflfamilies.com/PublicSearch>
- You can view a map of child care providers in orange and Osceola counties by opening the following link:  
<https://www.google.com/maps/d/u/0/viewer?mid=1BKRpFp5l24DROdiAwwIVJWgYTMA&ll=28.448197157036564%2C-81.36292624999999&z=10>

**Name of Organization: Early Head Start (EHS) & Head Start (HS)**

Location	---	Mailing Address (if different):
<b>Key Contact</b>	<b>Orange County:</b> <ul style="list-style-type: none"> <li>- <b>Early Head Start (under 3):</b> 407-532-4295 or 407-532-4285</li> <li>- <b>Head Start (ages 3 - 5):</b> 407-836-6590</li> </ul> <b>Osceola County:</b> <ul style="list-style-type: none"> <li>- <b>Early Head Start &amp; Head Start:</b> 321-219-6201</li> </ul> <b>Seminole County:</b> <ul style="list-style-type: none"> <li>- <b>Longwood:</b> 407-332-5090</li> <li>- <b>Sanford:</b> 407-915-6510</li> </ul>	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Federally funded program for low-income children and children with disabilities:</b> <ul style="list-style-type: none"> <li>- These programs combine services such as education, early childhood development, health, nutrition, mental health, disability services, family support, and parental involvement to enhance a child's life and help build a strong family unit.</li> </ul>	<b>Website Link (if any):</b> <a href="https://4cflorida.org/parents/early-head-start-and-head-start-ehs-hs/">https://4cflorida.org/parents/early-head-start-and-head-start-ehs-hs/</a>

# B. Domestic Violence



## **Domestic Violence**

**Name of Organization: A No Abuse Inc - A Florida State Certified Batterers' Intervention Program**

<b>Location</b>	A No Abuse Inc. 813 North Ferncreek Avenue Orlando, FL 32803-4126	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-228-9503	<b>Other Contact:</b> <b>Tax:</b> 407-228-7865
<b>Services Provided</b>	Groups for this program are offered on a variety of days, including the evenings and weekends.	<b>Website Link</b> (if any): <a href="http://anoabuse.com/">http://anoabuse.com/</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 9:00 a.m. - 5:00 p.m. <b>CLOSED:</b> Saturday and Sunday	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To begin the process of enrolling, one must call and use the phone number provided to register. After an individual is enrolled and an assessment is completed, then they may start classes.	<b>Other Requirements</b> (if any):

**Additional Information:**

- *This program is specifically for abusers or those who have inflicted abuse upon others*
- *This program is not free of charge. The cost of this program is individually assessed and is according to a sliding fee scale.*
- *This program is a Domestic Violence Interventional Educational Program that is certified by the Department of Children and Families*

**Name of Organization: Harbor House of Central Florida**

<b>Location</b>	708 E. Colonial Drive Suite 201 Orlando, FL 32803	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-886-2856 <b>Main Office Phone:</b> 407-886-2244	<b>Other Contact:</b> Administrative Office P.O. Box 680748 Orlando, FL 32868
<b>Services Provided</b>	- Emergency Shelter for	<b>Website Link</b> (if any):



	<p>survivors of domestic abuse (women, men, children, and pets)</p> <ul style="list-style-type: none"> <li>- DCF licensed daycare opened from 7:00 a.m. to 7:00 p.m., Monday through Friday → children receive three meals each day and can partake in various activities</li> <li>- The Paws for Peace Kennel allows survivors to bring their pets with them as well</li> </ul>	<a href="https://www.harborhousefl.com/give-help/approach/blog/">https://www.harborhousefl.com/give-help/approach/blog/</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 9:00 a.m. - 5:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Give the organization a call for more information.	<b>Other Requirements</b> (if any):

**Additional Information:**

- *If you or a loved one is in an abusive relationship, call Harbor House of Central Florida at 407-886-2856*
- *If you are in danger, calling the number listed above will get you in contact with Harbor House advocates. Sending an email does not guarantee a fast response, particularly outside of normal business hours.*
- *To send a message to this organization, open the following link: <https://www.harborhousefl.com/give-help/about/contact/>*

**Name of Organization: Safehouse of Seminole**

<b>Location</b>	Not listed	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Office Phone:</b> 407-302-5220 <b>Fax:</b> 407-302-1080	<b>Other Contact:</b>
<b>Services Provided</b>	<ul style="list-style-type: none"> <li>- Campus housing for abused women, children, and teenagers</li> <li>- Short term and long-term campus housing that includes a common living room, kitchen, dining room, playground, and semi-private bedrooms</li> <li>- A place where people can rest and plan their future plans</li> </ul>	<b>Website Link</b> (if any): <a href="http://safehouseofseminole.org/">http://safehouseofseminole.org/</a>

<b>Hours of Operation</b>	Not listed	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To find out more information about this resource, click the following link: <a href="http://safehouseofseminole.org/contact/">http://safehouseofseminole.org/contact/</a>	<b>Other Requirements</b> (if any):

**Additional Information:**

*An individual may contact this organization by sending in a message and can do so by following this link:*  
<http://safehouseofseminole.org/contact/>



# C. Emergency Shelter



## Emergency Shelter

**Name of Organization: Coalition for the Homeless of Central Florida**

<b>Location</b>	<b>Men's Service Center</b> 18 North Terry Avenue Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	407-426-1250	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Compassion Corner:</b> This is a ministry of First Presbyterian Church of Orlando that operates a day-time drop in center. They provide unsheltered homeless individuals with a place to get out of the elements, while also offering counseling, social service referrals, and more.	<b>Website Link</b> (if any): <a href="https://www.centralfloridahomeless.org/drop-in-services">https://www.centralfloridahomeless.org/drop-in-services</a>
<b>Hours of Operation</b>	<b>Monday - Thursday:</b> 8:30 a.m. - 11:00 a.m. & 1:00 p.m. - 3:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	---	<b>Other Requirements</b> (if any):

**Additional Information:**

This is a 'Drop-In Service' meaning that it is open to the public - One does not need to be a Coalition resident to have access to these services.

**Pedestrians:** Please enter the campus through the gate located on Parramore Avenue. Between Central Boulevard and Ossie Street

**Name of Organization: Salvation Army - Men's Shelter & Feeding Program**

<b>Location</b>	624 Lexington Avenue Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-423-8581 Ext. 26480	<b>Other Contact:</b> <b>Manager of Men's Shelter</b> <b>Phone:</b> 407-423-8581 Ext. 26476
<b>Services Provided</b>	<b>Men's Shelter &amp; Feeding Program</b> - Serves the Orlando Metropolitan Area 116 by providing a bed facility for	<b>Website Link</b> (if any): <a href="http://salvationarmyorlando.org/social-services/sheltering-for-men/">http://salvationarmyorlando.org/social-services/sheltering-for-men/</a>

	men experiencing homelessness - Residents are offered emergency shelter services and transitional programming in conjunction with Housing and Urban Development and the Veteran's Administration	
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 4:30 p.m. - 8:00 p.m. <b>Weekends &amp; Holidays:</b> 3:30 p.m. - 7:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Check in for these services are listed under the hours of operation	<b>Other Requirements</b> (if any): To be checked into the shelter you must: a) Not be identified as a sex offender b) Have a valid state picture ID c) Be able to go up and down stairs

**Additional Information:**

- The first three nights in the shelter are free, but afterwards, the cost is \$10 per day (The \$10 includes breakfast and dinner)
- Men check out of the shelter at 6:00 a.m.

**Name of Organization: Salvation Army - Women's & Childrens Shelter**

<b>Location</b>	400 West Colonial Drive Orlando, FL 32804	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-423-8581 Ext 26491	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Women's &amp; Children's Shelter</b> - Serves the Orlando Metropolitan Area with 62 beds for women and children experiencing homelessness	<b>Website Link</b> (if any): <a href="http://salvationarmyorlando.org/social-services/sheltering-for-women-and-children/">http://salvationarmyorlando.org/social-services/sheltering-for-women-and-children/</a>
<b>Hours of Operation</b>	Check in begins at 4:30 p.m. daily until the facility is full	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	---	<b>Other Requirements</b> (if any):

**Additional Information:**


# D. Homelessness (Shelter Programs)



## Homelessness (Shelter Programs)

**Name of Organization:** Coalition for the Homeless of Central Florida

<b>Location</b>	<b>Intake Center</b> 18 North Terry Avenue Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b><i>To make an appointment, please call:</i></b> 407-872-5790	<b>Other Contact:</b> Coalition for the Homeless of Central Florida 407-426-1250
<b>Services Provided</b>	<b>Diversion Services:</b> Help homeless individuals and families find housing options outside of the homeless services system. Housing Counselors can assist with conflict and negotiation in an effort to secure or restore immediate housing.  This program is provided in partnership with Orange County Government.	<b>Website Link</b> (if any): <a href="https://www.centralfloridahomeless.org/shelter-programs">https://www.centralfloridahomeless.org/shelter-programs</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 8:00 a.m. - 7:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Make an appointment/Walk-ins welcome	<b>Other Requirements</b> (if any):

**Additional Information:**

The first step on your journey home is contacting our Intake Center. We will work with you to complete an assessment of your needs and guide you through the next steps.

***Pedestrians:*** Please enter the campus through the gate located on Parramore Avenue, between Central Boulevard and Ossie Street

***Vehicles:*** Please enter through the gate at 18 North Terry Avenue

***\*For most shelters in Orange County, you must complete a housing assessment. This can be done by calling 2-1-1 and requesting to complete a housing assessment in person. Please see Appendix I***



**Name of Organization: Covenant House**

<b>Location</b>	5931 E. Colonial Drive Orlando, FL 32807	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-482-0404	<b>Other Contact:</b>
<b>Services Provided</b>	Shelter Care <ul style="list-style-type: none"> <li>- Provides a safe haven for runaway and homeless teens by providing shelter 24 hours, 7 days a week, 365 days</li> <li>- The youth are provided with meals, clean clothes, and a place to sleep</li> <li>- The youth are also offered comprehensive services including G.E.D. preparation classes, parent and child development classes, and employment assistance programs</li> </ul>	<b>Website Link</b> (if any): <a href="https://www.covenanthousefl.org/shelter-care-orlando">https://www.covenanthousefl.org/shelter-care-orlando</a>
<b>Hours of Operation</b>	Open 24 Hours	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Give this organization a call to get more information: 407-482-0404	<b>Other Requirements</b> (if any):

**Additional Information:**

You can send this organization a message by using the following link: <https://www.covenanthousefl.org/contact-us>

**Name of Organization: Orlando Union Rescue Mission (O.U.R. Mission)**

<b>Location</b>	1521 W. Washington Street Orlando, FL 32805	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-422-4855	<b>Other Contact:</b>
<b>Services Provided</b>	Family Home - Safe Shelter: <ul style="list-style-type: none"> <li>- Provides long term transitional shelter for single women, single mothers, single fathers, and intact families facing homelessness</li> </ul>	<b>Website Link</b> (if any): <a href="https://www.ourm.org/services/safe-shelter-2/">https://www.ourm.org/services/safe-shelter-2/</a>

<b>Hours of Operation</b>	Open 24 hours	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Call using the number listed above to get more information	<b>Other Requirements</b> (if any):

**Additional Information:**

- Guests stay free of charge as they work to become stable and self-sufficient

**Name of Organization: Orlando Union Rescue Mission (O.U.R Mission)**

<b>Location</b>	1521 W. Washington Street Orlando, FL 32805	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-422-4855	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Men's Home - Safe Shelter</b> <ul style="list-style-type: none"> <li>- Emergency Housing for 80 men and a Discipleship Rehabilitation Program for 40 men</li> </ul>	<b>Website Link</b> (if any):
<b>Hours of Operation</b>	Open 24 hours	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Call the number provided to get more information	<b>Other Requirements</b> (if any):

**Additional Information:**

- *The Discipleship Rehabilitation Program is a one-year commitment that a man makes to do what he can return to self-sufficient living. The men in this program may also have the opportunity to participate in job-training and completing their high school education.*

**Name of Organization: Family Promise of Greater Orlando**

<b>Location</b>	1000 Clay St. Winter Park, FL 32789	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-951-8269	<b>Other Contact:</b>
<b>Services Provided</b>	Interfaith Hospitality Network Shelter	<b>Website Link</b> (if any):

	Program	<a href="https://familypromiseorlando.org/what-we-do/#ourprograms">https://familypromiseorlando.org/what-we-do/#ourprograms</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 9:00 a.m. - 5:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Call the number provided above to get more information	<b>Other Requirements</b> (if any):

**Additional Information:**

***\*For most shelters in Orange County, you must complete a housing assessment. This can be done by calling 2-1-1 and requesting to complete a housing assessment in person. Please see Appendix I***

# E. Employment Assistance



## **Employment Assistance**

**Name of Organization:** Orange County Government - Community Action Division Office

<b>Location</b>	2100 E. Michigan Street 1st & 2nd Floor Orlando, FL 32806	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-836-9333	<b>Other Contact:</b> <b>Fax:</b> 407-836-7690 <b>Email:</b> CommunityAction@ocfl.net
<b>Services Provided</b>	<p><b>Family Self-Sufficiency Program (FSSP):</b> Designed to assist low-income Orange county residents to achieve economic independence and self-sufficiency.</p> <p>Tuition assistance is available for vocational training, post-secondary education, and state-certification that will enable residents to acquire and obtain employment.</p>	<p><b>Website Link</b> (if any):  <a href="https://www.orangecountyfl.net/FamiliesHealthSocialSvcs/EmploymentAssistance.aspx#.XO1uglJ7mi4">https://www.orangecountyfl.net/FamiliesHealthSocialSvcs/EmploymentAssistance.aspx#.XO1uglJ7mi4</a> </p>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 8:00 a.m. - 5:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Call the number provided above to get more information	<b>Other Requirements</b> (if any):

**Additional Information:**

**Additional Services:** May include employability skills training, mentoring/career counseling, referrals for employment, and other support services.

**Name of Organization: Goodwill - Orlando Job Connection Center**

<b>Location</b>	3199 East Colonial Drive Orlando, FL 32803	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-872-0770	<b>Other Contact:</b> <b>Email:</b> ojcc@goodwillcfl.org
<b>Services Provided</b>	Employment Assistance	<b>Website Link</b> (if any): <a href="http://www.goodwillcfl.org/services/">http://www.goodwillcfl.org/services/</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 9:00 a.m. - 5:00 p.m. <b>First Saturday of the Month:</b> 9:00 a.m. - 2:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To sign up and access Goodwill's job skills service, one must: (1) Fill out an application for services and (2) Bring it to any Job Connection Center (The Orlando location is listed)	<b>Other Requirements</b> (if any):

**Additional Information:**

- If anyone needs any other service, they may call the following number: 407-857-0659
- A PDF for the application for services can be found by opening the following link:

<http://www.goodwillcfl.org/wp-content/uploads/2019/02/Enrollment-Form-2017-with-text-permissions-NEW-2017.pdf>

**Name of Organization: Christian Help**

<b>Location</b>	450 Seminola Blvd. Casselberry, FL 32707	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-834-4022	<b>Other Contact:</b>
<b>Services Provided</b>	Employment Assistance Resume Assistance	<b>Website Link</b> (if any): <a href="https://christianhelp.org/what_we_do/services/employmentassistance.html">https://christianhelp.org/what_we_do/services/employmentassistance.html</a>
<b>Hours of Operation</b>	<b>Monday - Thursday:</b> 9:30 a.m. - 5:00 p.m. <b>Friday:</b> 9:30 a.m. - 4:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	An individual seeking these services would contact this organization and then complete a skills profile. After	<b>Other Requirements</b> (if any):

	completing the skills profile, then the individual would work with an employment counselor to find work that would best suit them.	
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**Additional Information:**

- Experienced HR professional resume writing volunteers are available to help clients on specific days and times during the week. You must call to check availability and can do so by calling the main office: 407-834-4022
- To send a message to this organization, use the following link: <https://christianhelp.org/contact.html>

**Client Hours**

**New Clients:**

Monday & Friday Only (walk in)

9:30 a.m. - 12:00 p.m.

**Repeat Clients:**

Visit by appointment only Tuesday - Thursday

**Name of Organization: AARP Senior Employment Program**

<b>Location</b>	1707 Orlando Central Parkway Suite 400 Orlando, FL 32809	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-852-1608	<b>Other Contact:</b>
<b>Services Provided</b>	<p>Employment Assistance</p> <ul style="list-style-type: none"> <li>- Job seekers work on average 20 hours each week</li> <li>- Job seekers are paid the highest of federal, state or local minimum wage and compensated by SCSEP directly</li> <li>- Job seekers are placed in different community service activities at nonprofit and public facilities → this is job training and can lead to job opportunities outside of the program</li> </ul>	<p><b>Website Link</b> (if any):</p> <p><a href="https://www.aarp.org/aarp-foundation/our-work/income/scsep/info-2014/over-55-and-looking-for-a-job.html">https://www.aarp.org/aarp-foundation/our-work/income/scsep/info-2014/over-55-and-looking-for-a-job.html</a></p>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 8:00 a.m. - 4:30 p.m.	<b>Emergency Hours</b> (if any):

	<b>CLOSED:</b> Weekends	
<b>Process to Obtain Services</b>	To apply, contact your local AARP Foundation SCSEP office to see if you qualify (The Orlando office number is listed above)	<b>Other Requirements</b> (if any): To participate, you must be: <ul style="list-style-type: none"> <li>- Age 55 or older</li> <li>- Unemployed</li> <li>- Economically disadvantaged</li> <li>- Have an income not more than 125% of the established federal poverty guidelines</li> </ul>

**Additional Information:**

**Name of Organization:** Career Source Central Florida

<b>Location</b>	<b>Southeast Orange County:</b> 5784 S. Semoran Blvd. Orlando, FL 32822 <b>West Orange County:</b> 609 North Powers Drive Suite 340 Orlando, FL 32818	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	Southeast Orange County: <a href="mailto:SoutheastOrangeCounty@careersourcecf.com">SoutheastOrangeCounty@careersourcecf.com</a> West Orange County: <a href="mailto:WestOrangeCounty@careersourcecf.com">WestOrangeCounty@careersourcecf.com</a>	<b>Other Contact:</b>
<b>Services Provided</b>	A Career Source Consultant may provide an individual with a one-on-one assessment to determine their strengths and challenges with searching for a job. A Career Source Consultant may also help tailor an individual's career path.	<b>Website Link</b> (if any): <a href="http://careersourcecentralflorida.com/">http://careersourcecentralflorida.com/</a>
<b>Hours of Operation</b>	Southeast Orange County & West Orange County: <b>Monday - Thursday:</b> 8:00 a.m. - 5:00 p.m. <b>Friday:</b> 9:00 a.m. - 5:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Contact an office by using the emails listed to communicate with a Career Service Consultant	<b>Other Requirements</b> (if any):

# F. Financial Assistance



## Financial Assistance

**Name of Organization:** Orange County Crisis - Crisis Assistance Program

<b>Location</b>	<b>Citizen Resource &amp; Outreach Division: Crisis Assistance Program</b> 2100 E Michigan Street Orlando, FL 32806	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-836-6500	<b>Other Contact:</b>
<b>Services Provided</b>	Financial assistance with the following: rent, lot rent, mortgage, and utilities (electric, gas, heating oil)	<b>Website Link</b> (if any): <a href="https://www.orangecountyfl.net/FamiliesHealthSocialSvcs/CrisisAssistanceProgram.aspx#.XPIOQ9NKii4">https://www.orangecountyfl.net/FamiliesHealthSocialSvcs/CrisisAssistanceProgram.aspx#.XPIOQ9NKii4</a>
<b>Hours of Operation</b>	On Monday, Wednesday and Friday: Appointment lines are open 8:30 a.m. to 4:30 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	<ul style="list-style-type: none"> <li>- No walk-ins accepted</li> <li>- You must make an appointment by calling 407-836-6500; Appointments are filled on a first-call, first-serve basis</li> </ul>	<b>Other Requirements</b> (if any): <ul style="list-style-type: none"> <li>- Legal resident of Orange County</li> <li>- Have unforeseen event that is direct cause of emergency need</li> <li>- Insufficient resources to meet emergency need</li> <li>- Show that one time assistance will solve the problem</li> <li>- Final eligibility for assistance is determined after documentation has been submitted and reviewed</li> </ul>

**Additional Information:**

Bring all required documents to your interview (list to be provided by scheduler)

**Name of Organization: The Salvation Army of Orlando**

<b>Location</b>	Administrative Office 416 West Colonial Drive Orlando, FL 32804	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-423-8581 x26491	<b>Other Contact:</b>
<b>Services Provided</b>	Emergency Financial Assistance	<b>Website Link</b> (if any): <a href="http://salvationarmyorlando.org/social-services/emergency-financial-assistance/">http://salvationarmyorlando.org/social-services/emergency-financial-assistance/</a>
<b>Hours of Operation</b>	Not listed	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	<ul style="list-style-type: none"> <li>- Call to make an appointment Monday to Thursday from 9:00 a.m. - 10:00 a.m.</li> <li>- Appointments are scheduled two weeks in advance</li> </ul>	<b>Other Requirements</b> (if any): <ul style="list-style-type: none"> <li>- There must be an emergency</li> <li>- Must be a resident of Orange County for at least 1 year</li> </ul>

**Additional Information:**

- Emergency Financial Assistance is offered on a limited basis
- Emergency Financial Assistance criteria may change, depending on case requirements
- Open the following link to see the documents that must be brought to the appointment:  
<http://salvationarmyorlando.org/social-services/emergency-financial-assistance/>
- Send a message to this organization by following this link: <http://salvationarmyorlando.org/about-us/contact-now/>

**Name of Organization: Christian Service Center**

<b>Location</b>	808 W Central Blvd. Orlando, FL 32805	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-425-2523	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Family &amp; Emergency Services</b> <b>Financial Assistance:</b> Can assist families and individuals who qualify for one-time assistance to help with finances for rent, mortgage, or a utility bill	<b>Website Link</b> (if any): <a href="https://www.christianservicecenter.org/rentorutilities">https://www.christianservicecenter.org/rentorutilities</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 9:00 a.m. - 4:00 p.m.	<b>Emergency Hours</b> (if any):

	<i>*Closed for lunch 12:30 p.m. - 1:30 p.m.</i>	
<b>Process to Obtain Services</b>	<ul style="list-style-type: none"> <li>- To determine if you qualify for financial assistance, you must make an appointment with a caseworker at Christian Service Center</li> <li>- Walk-ins are welcome and are seen on a first-come, first-serve basis</li> </ul>	<b>Other Requirements</b> (if any): <ul style="list-style-type: none"> <li>- Assistance is available to residents of Orange County only</li> </ul>

**Additional Information:**

- Christian Service Center must follow a specific set of guidelines to determine if you qualify for financial assistance
- **Short-Term Crisis Assistance is also available to those in need:**
  - Open the following link and scroll to the bottom to submit a form to the Christian Service Center:
  - When filling out the form, make sure you enter and include all of your correct contact information
  - A Christian Service team member will be in contact with you within 24 hours

**Name of Organization: Forest Lake Gift & Thrift**

<b>Location</b>	530 Harley Lester Lane Apopka, FL 32703	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-772-0441	<b>Other Contact:</b> Fax: 407-772-0404
<b>Services Provided</b>	Thrift Store Community Assistance	<b>Website Link</b> (if any): <a href="https://www.flgat.com/">https://www.flgat.com/</a>
<b>Hours of Operation</b>	<b>Tuesday:</b> 9:00 a.m. - 2:00 p.m. <b>Thursday:</b> 1:00 p.m. - 6:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To get more information, call the number provided above and ask about assistance and services provided.	<b>Other Requirements</b> (if any):

**Additional Information:**

- *Assistance is based on a first come, first serve basis. Numbers are handed out to those waiting for assistance but only the first ten in line are assisted each day. Arriving early may increase your chances of getting assistance.*

# G. Food Assistance



## Food Assistance

**Name of Organization:** Coalition for the Homeless of Central Florida

<b>Location</b>	<b>Men's Service Center</b> 18 North Terry Avenue Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	407-426-1250	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Community Dinner:</b> Anyone in need of a nutritious meal is welcome to join for dinner each night of the week	<b>Website Link</b> (if any): <a href="https://www.centralfloridahomeless.org/drop-in-services">https://www.centralfloridahomeless.org/drop-in-services</a>
<b>Hours of Operation</b>	<b>Monday - Saturday:</b> 7:15 p.m. <b>Sunday:</b> 5:15 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	---	<b>Other Requirements</b> (if any):

**Additional Information:**

This is a 'Drop-In Service' meaning that it is open to the public - One does not need to be a Coalition resident to have access to these services.

**Pedestrians:** Please enter the campus through the gate located on Terry Avenue, between Central Boulevard and Ossie Street

**Name of Organization:** Christian Service Center

<b>Location</b>	808 W. Central Boulevard Orlando, FL 32805 <i>The Orlando campus is located next to City Soccer Stadium near downtown Orlando on Central Blvd. between Orange Blossom Trail (US 441) and Interstate 4 (I-4)</i>	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-425-2523	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Family/Emergency Services - Food &amp; Clothing Distribution:</b> Can provide pantry food items and clothing vouchers to individuals and families who qualify for assistance.	<b>Website Link</b> (if any): <a href="https://www.christianservicecenter.org/foodorclothing">https://www.christianservicecenter.org/foodorclothing</a>
<b>Hours of Operation</b>	<b>Monday - Friday</b>	<b>Emergency Hours</b> (if any):



	9:00 a.m. - 4:00 p.m. (closed for lunch 12:30 p.m. - 1:30 p.m.)	
<b>Process to Obtain Services</b>	To determine whether or not you qualify for assistance, you must make an appointment with a Christian Service Caseworker → Walk-ins are welcome, but are seen on a first come, first serve basis.	<b>Other Requirements</b> (if any):

**Additional Information:**

*Assistance available only to residents of Orange County, Florida*

**Name of Organization: Christian Service Center**

<b>Location</b>	24 Glenn Lane Orlando, FL 32805 (Located behind the main/ administrative building)	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 406-425-2523	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Daily Bread Noontime Meals:</b> Offers free, nourishing meals to anyone who is hungry in Central Florida. The Daily Bread kitchen serves meals six days every week at no cost.	<b>Website Link</b> (if any): <a href="https://www.christianservicecenter.org/foodorclothing">https://www.christianservicecenter.org/foodorclothing</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> Starting at 12:00 p.m. <b>Saturday:</b> CLOSED <b>Sunday:</b> Starting at 11:00 a.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	--	<b>Other Requirements</b> (if any):

**Additional Information:**



**Name of Organization: Loaves & Fishes**

<b>Location</b>	206 E. 8th Street Apopka, FL 32703	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-886-6005	<b>Other Contact:</b>
<b>Services Provided</b>	A courtesy overnight bag of food will be provided during normal operating hours.	<b>Website Link</b> (if any): <a href="https://www.loavesandfishesapopka.com/index.htm">https://www.loavesandfishesapopka.com/index.htm</a>
<b>Hours of Operation</b>	Monday - Thursday: 9:00 a.m. - 2:30 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>		<b>Other Requirements</b> (if any):

**Additional Information:**

If an individual would like to become a new client or needs to update their client information, they must bring the following:

- Current proof of address for all adults and children living in the household (Drivers License, State I.D., or P.O. Box are not accepted)
- Current proof of income for all adults/children living in the household
- Current lease and rental agreement

**Name of Organization: One Heart for Women & Children**

<b>Location</b>	2040 N. Rio Grande Ave. Orlando, FL 32804	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 321-299-4594	<b>Other Contact:</b> <b>Email:</b> info@oneheartforwomenandchildren.org
<b>Services Provided</b>	Community Food Pantry	<b>Website Link</b> (if any): <a href="https://www.oneheartforwomenandchildren.org/">https://www.oneheartforwomenandchildren.org/</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 9:00 a.m. - 3:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Call the number provided to get more information	<b>Other Requirements</b> (if any):

**Additional Information:**



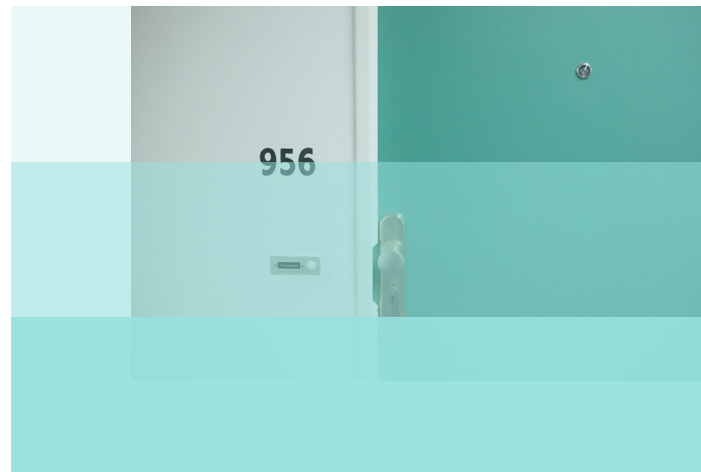
**Name of Organization: Second Harvest Food Bank of Central Florida**

<b>Location</b>	411 Mercy Dr. Orlando, FL 32805	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-295-1066 <b>Fax:</b> 407-295-5299	<b>Other Contact:</b> <b>Email:</b> info@feedhopenow.org
<b>Services Provided</b>	Food Assistance	<b>Website Link</b> (if any): <a href="http://www.feedhopenow.org/site/PageServer">http://www.feedhopenow.org/site/PageServer</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 8:00 a.m. - 4:00 p.m. <b>CLOSED:</b> Saturday and Sunday	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Use the Food Locator by following the link below to find different local feeding partners that work with Second Harvest Food Bank of Central Florida: <a href="http://www.feedhopenow.org/site/PageServer?pagename=need_food">http://www.feedhopenow.org/site/PageServer?pagename=need_food</a>  <i>Check Appendix II for a list of places in the Orlando area that distribute food to those in need</i>	<b>Other Requirements</b> (if any):

**Additional Information**

- This location is **NOT A DISTRIBUTION SITE** and **DOES NOT give out food**
- Make sure to call the organization you plan to receive assistance from to confirm their business hours
- If you are unable to find a feeding partner using the Food Locator, fill out the 'Online Food Assistance Form' and you will get a response within a few days. Link to the 'Online Food Assistance Form':  
[http://www.feedhopenow.org/site/PageServer?pagename=need\\_food\\_form](http://www.feedhopenow.org/site/PageServer?pagename=need_food_form)

# H. Housing Assistance



## Housing Assistance

**Name of Organization: HANDS of Central Florida (Housing and Neighborhood Development Services)**

<b>Location</b>	1707 Orlando Central Parkway Suite 350 Orlando, FL 32809	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-447-5686	<b>Other Contact:</b>
<b>Services Provided</b>	Homebuyer Education Seminars	<b>Website Link</b> (if any): <a href="https://www.cflhands.org/home">https://www.cflhands.org/home</a>
<b>Hours of Operation</b>	Not listed	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	<p>To attend one of these seminars, you must register online and can do so by opening the following link:  <a href="https://www.cflhands.org/services.classes.php">https://www.cflhands.org/services.classes.php</a></p> <ul style="list-style-type: none"> <li>- There is no fee for Orange and Seminole County residents to attend this seminar → Registration fees only apply to those who are not residents of Orange or Seminole County or those who cannot show proof that they live in Orange or Seminole County</li> </ul>	<p><b>Other Requirements</b> (if any):            To attend seminars, you must:            (1) Have filled a valid registration            (2) Have received a confirmation number</p>

**Additional Information:**

- Seminar registration fees are \$60 per person
- Your driver's license will be used to verify that you live in Orange or Seminole County → If your driver's license does not show the current address where you live then you can bring one of the following documents: (1) Recent utility bill in your name, showing your current address or (2) Your lease
- After you submit a registration, seminar fees are NON-REFUNDABLE
- For some reason if you are unable to attend the seminar, you will not be reimbursed for your absence, but the fee may be used for future HANDS seminars held within 60 days

**Name of Organization: HANDS of Central Florida (Housing and Neighborhood Development Services)**

<b>Location</b>	1707 Orlando Central Parkway Suite 350 Orlando, FL 32809	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-447-5686	<b>Other Contact:</b>
<b>Services Provided</b>	One-on-One House Counseling	<b>Website Link</b> (if any): <a href="https://www.cflhands.org/home">https://www.cflhands.org/home</a>
<b>Hours of Operation</b>	<ul style="list-style-type: none"> <li>- Private counseling is offered between 9:00 a.m. and 5:00 p.m. upon counselor availability</li> <li>- Early morning or evening hours may be offered to work around client work schedules</li> </ul>	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To receive one-on-one counseling, open the following link and click on 'Request' for the specific counseling you would like to receive: <a href="https://www.cflhands.org/services.counseling.php">https://www.cflhands.org/services.counseling.php</a>	<b>Other Requirements</b> (if any):

**Additional Information:**

- There are various sessions offered for one-on-one counseling and to see all that is currently being offered, open the following link: <https://www.cflhands.org/services.counseling.php>

# I. Hygiene



## Hygiene

**Name of Organization: Coalition for the Homeless of Central Florida**

<b>Location</b>	18 North Terry Avenue Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	407-426-1250	<b>Other Contact:</b>
<b>Services Provided</b>	<b>Showers &amp; Laundry:</b> The Community Health Initiative offers shower and laundry facilities to unsheltered homeless men, women, and families. This program is provided in partnership with the City of Orlando.	<b>Website Link</b> (if any): <a href="https://www.centralfloridahomeless.org/drop-in-services">https://www.centralfloridahomeless.org/drop-in-services</a>
<b>Hours of Operation</b>	<b>For Men:</b> Monday - Friday 9:00 a.m. - 12:00 p.m. <b>For Women &amp; Children:</b> Monday - Friday 12:00 p.m. - 3:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	---	<b>Other Requirements</b> (if any):

**Additional Information:**

***Pedestrians:*** Please enter the campus through the gate located on Parramore Avenue, between Central Boulevard and Ossie Street

**Name of Organization: One Heart for Women and Children**

<b>Location</b>	2040 N Rio Grande Ave Orlando, FL 32804	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 321-299-4584	<b>Other Contact:</b> <b>Email:</b> info@oneheartforwomenandchildren.org
<b>Services Provided</b>	Hygienic Products	<b>Website Link</b> (if any): <a href="https://www.oneheartforwomenandchildren.org/">https://www.oneheartforwomenandchildren.org/</a>
<b>Hours of Operation</b>	<b>Monday:</b> 9:00 a.m. - 3:00 p.m.	<b>Emergency Hours</b> (if any):



	<b>Tuesday:</b> 9:00 a.m. - 3:00 p.m. <b>Wednesday:</b> CLOSED <b>Thursday:</b> 9:00 a.m. - 3:00 p.m.. <b>Friday:</b> 9:00 a.m. - 3:00 p.m. <b>Saturday:</b> 8:00 a.m. - 2:00 p.m. <b>Sunday:</b> CLOSED	
<b>Process to Obtain Services</b>	To get more information call the number provided.	<b>Other Requirements</b> (if any):

<b>Additional Information:</b>
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# J. Mental Health



## **Mental Health**

**Name of Organization:** Pathways Drop-In Center

<b>Location</b>	1313 30th Street Orlando, FL 32805-6301	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-843-5530	<b>Other Contact:</b> <b>Email:</b> <a href="mailto:pathwaysdropin@cfl.rr.com">pathwaysdropin@cfl.rr.com</a> <b>Email:</b> dropin_p@bellsouth.net
<b>Services Provided</b>	Community mental health center that provides cost-effective and professional services <ul style="list-style-type: none"> <li>- Services include food, clothing, and recreation</li> <li>- All services are free of charge except for rental housing</li> </ul>	<b>Website Link</b> (if any): <a href="http://www.pathwaysdropin.org/about-pathways">http://www.pathwaysdropin.org/about-pathways</a>
<b>Hours of Operation</b>	<b>Tuesday - Sunday:</b> 11:00 a.m. - 5:00 p.m. <b>CLOSED:</b> Monday	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	A registration application must be filled out to help the organization find what works best for an individual. The rules for Pathway and the registration application can be found by opening the following link and downloading and printing out the 'Pathways Rules' document and 'Pathways Registration Form' document: <a href="http://www.pathwaysdropin.org/need-help">http://www.pathwaysdropin.org/need-help</a>	<b>Other Requirements</b> (if any): The only requirement to receive service is for someone to have experienced a mental illness.

**Additional Information:**

*Call the number provided above to get more information*



# K. Pregnancy



## Pregnancy

**Name of Organization: First Life Center for Pregnancy**

<b>Location</b>	3125 Bruton Blvd. Suite B Orlando, FL 32805	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-514-4571	<b>Other Contact:</b>
<b>Services Provided</b>	<ul style="list-style-type: none"> <li>- Pregnancy Tests</li> <li>- Ultrasounds</li> <li>- Pregnancy Counseling</li> <li>- Educational Classes</li> <li>- Baby Store</li> <li>- Post Abortion Support</li> </ul>	<b>Website Link</b> (if any): <a href="https://www.pregnancyanswers.org/">https://www.pregnancyanswers.org/</a>
<b>Hours of Operation</b>	<b>Monday:</b> 9:00 a.m. - 3:00 p.m. <b>Tuesday:</b> 9:00 a.m. - 3:00 p.m. <b>Wednesday:</b> 12:00 p.m. - 6:00 p.m. <b>Thursday:</b> 12:00 p.m. - 6:00 p.m. <b>Friday:</b> 9:00 a.m. - 1:00 p.m. <b>Saturday:</b> 9:00 a.m. - 1:00 p.m. <b>Sunday:</b> CLOSED	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Call the number provided above to get more information	<b>Other Requirements</b> (if any):

**Additional Information:**

- This center does not offer abortion services or refers to abortion services
- The website for this organization also provides information under the tab 'Be Informed'
- To send a message to this organization, open the following link: <https://www.pregnancyanswers.org/>

**Name of Organization: JMJ Pregnancy Center**

<b>Location</b>	1401 West Colonial Drive Orlando, FL 32804	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-839-0620	<b>Other Contact:</b>
<b>Services Provided</b>	<b>(1) Family Planning Information &amp; Resources</b> <ul style="list-style-type: none"> <li>(a) Contraception</li> <li>(b) Safe Alternative to Contraception</li> </ul>	<b>Website Link</b> (if any): <a href="https://jmjpc.org/">https://jmjpc.org/</a>



	<p>(c) Abortion Pill Reversal</p> <p><b>(2) Test for Pregnancy</b></p> <p>(a) Signs of Pregnancy</p> <p>(b) Free Pregnancy Tests</p> <p>(c) Non Diagnostic Ultrasounds</p> <p><b>(3) Lifting Lives Program - Family Support</b></p> <p>(a) Unique program that provides support to families facing difficulties during and after pregnancy</p> <p>(b) This program consists of four pillars: (1) Material Support, (2) Resource Counseling, (3) In-House Classes, and (4) Professional Services</p>	
<b>Hours of Operation</b>	<p><b>Monday:</b> 10:00 a.m. - 2:00 p.m.</p> <p><b>Tuesday:</b> 10:00 a.m. - 4:00 p.m.</p> <p><b>Wednesday:</b> 10:00 a.m. - 2:00 p.m..</p> <p><b>Thursday:</b> 10:00 a.m. - 2:00 p.m.</p> <p><b>Friday:</b> 10:00 a.m. - 2:00 p.m.</p> <p><b>Saturday:</b> CLOSED</p> <p><b>Sunday:</b> CLOSED</p>	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Call the number listed above to get more information	<b>Other Requirements</b> (if any):

**Additional Information:**

You can send this organization a message by opening the following link: <https://jmjpc.org/contact/>

**Name of Organization: Choices Women's Clinic**

<b>Location</b>	1851 W. Colonial Drive Orlando, FL 32804	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<p><b>Phone:</b> 407-244-5527 (24 Hours a Day)</p> <p><b>Text:</b> 321-348-7809 (24 Hours a Day)</p>	<b>Other Contact:</b>
<b>Services Provided</b>	<p>No cost services include:</p> <ul style="list-style-type: none"> <li>- Pregnancy tests</li> </ul>	<p><b>Website Link</b> (if any):</p> <p><a href="https://www.choiceswomensclinic.com/fr">https://www.choiceswomensclinic.com/fr</a></p>



	<ul style="list-style-type: none"> <li>- Limited obstetrical ultrasound for qualified patients</li> <li>- STI testing for qualified pregnant patients</li> <li>- Medical consultation and options information</li> <li>- Community referrals</li> </ul>	<a href="#">ee-confidential-services/</a>
<b>Hours of Operation</b>	<b>Monday:</b> 9:00 a.m. - 5:00 p.m. <b>Tuesday:</b> 9:00 a.m. - 5:00 p.m. <b>Wednesday:</b> 9:00 a.m. - 5:00 p.m. <b>Thursday:</b> 9:00 a.m. - 5:00 p.m. <b>Friday:</b> 9:00 a.m. - 1:00 p.m. <b>Saturday:</b> CLOSED <b>Sunday:</b> CLOSED	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	<b>To schedule an appointment:</b> Call 407-244-5527 <u>OR</u> Text 321-348-7809	<b>Other Requirements</b> (if any): <ul style="list-style-type: none"> <li>- Photo ID is required for medical services</li> </ul>

**Additional Information:**

- To make an appointment for a free pregnancy test, you can also open the following link to send a message: <https://www.choiceswomensclinic.com/contact/>
- Choices healthcare professionals can provide information on abortion procedures but do not perform or refer for abortions

## Transportation Assistance

**Name of Organization: LYNX - AdvantAge Reduced Fare Program**

<b>Location</b>	455 N. Garland Ave. Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-841-5969 (Option 2)	<b>Other Contact:</b> <b>Email:</b> inquiry@golynx.com
<b>Services Provided</b>	Reduced bus fares for: (1) Senior citizens aged 65 or older (2) People with medical disabilities <u>regardless of age</u>	<b>Website Link</b> (if any): This link will take you to the page where the application can be downloaded and printed (scroll to the bottom of the page): <a href="https://www.golynx.com/buy-tickets/reduced-fares-application.stml">https://www.golynx.com/buy-tickets/reduced-fares-application.stml</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 8:30 a.m. - 4:30 p.m. <b>The 3rd Saturday of every month:</b> 9:00 a.m. - 1:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	<b>A 'Reduced Bus Fare Application' must be filled out and mailed to:</b> LYNX AdvantAge Reduced Fare Program 455 N. Garland Avenue Orlando, FL 32801	<b>Other Requirements</b> (if any):

### **Additional Information:**

Open the following link for a PDF of the Reduced Bus Fare Application:

<https://www.golynx.com/core/fileparse.php/153465/urlt/Revised-2017-Reduced-Bus-Fare-Application-2.pdf>

#### **For senior citizens aged 65 or older:**

- Print and only fill out 'Part 1: Applicant Statement' of the application
- Show proof of age by providing documentation - Can be a state ID, a birth certificate, passport, or anything that has a picture with your name and date of birth
- Mail the completed application to address listed in 'Process to Obtain Services'
- Senior AdvantAge IDs are valid for ten years
- The card is renewed every three years by a new application

#### **For people with medical disabilities regardless of age:**

- Print and fill out 'Part 1: Applicant Statement' and 'Part 2: Authorization for Release of Medical Information'
- Have you Health Care Professional fill out 'Part 3: Verification of Eligibility'
- Mail the completed application to address listed in 'Process to Obtain Services'
- The card is renewed every three years by a new application

**Name of Organization: LYNX - Youth Reduced Fare Program**

<b>Location</b>	455 N. Garland Ave. Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-841-5969 (Option 2)	<b>Other Contact:</b>
<b>Services Provided</b>	This program is for youth between the ages of 7 and 18. The youth fare is extended to anyone over the age of 19 who can prove they are still in high school.	<b>Website Link</b> (if any): This link will take you to the page where the application can be downloaded and printed (scroll to the bottom of the page): <a href="https://www.golynx.com/buy-tickets/reduced-fares-application.stml">https://www.golynx.com/buy-tickets/reduced-fares-application.stml</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 8:30 a.m. - 4:30 p.m. <b>The 3rd Saturday of every month:</b> 9:00 a.m. - 1:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	A 'Youth Reduced Fare Application' must be filled out and given to staff at the terminal lobby at LYNX Central Station to receive a valid LYNX ID	<b>Other Requirements</b> (if any):

**Additional Information:**

Open the following link for a PDF of the Youth Reduced Bus Fare Application:

<https://www.golynx.com/core/fileparse.php/137653/urlt/Youth-Application-Form.pdf>

- Fill out the application and turn it into the terminal lobby at LYNX Central Station
- A birth certificate or government issued ID (school registration papers, drivers license, state ID, or passport) must be presented to obtain a valid LYNX ID
- The card is renewed every three years by a new application

# M. Tuition Assistance



## Tuition Assistance

**Name of Organization: Step Up for Students - Florida Tax Credit Scholarship Program**

<b>Location</b>	---	<b>Mailing Address</b> (if different): P.O. Box 54429 Jacksonville, FL 32245-4367
<b>Key Contact</b>	<b>Phone:</b> 1-877-735-7837	<b>Other Contact:</b> <b>Email:</b> info@stepupforstudents.org
<b>Services Provided</b>	<b>Florida Tax Credit Scholarship Program (FTC):</b> <ul style="list-style-type: none"> <li>- To assure that low income children have more learning options</li> <li>- Allows families to choose between financial assistance toward private school tuition and fees or with transportation costs to attend a public school in another district</li> </ul>	<b>Website Link</b> (if any): <a href="https://www.stepupforstudents.org/">https://www.stepupforstudents.org/</a>
<b>Hours of Operation</b>	---	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To apply for this scholarship, open the following link and press the 'Apply Now' button: <a href="https://www.stepupforstudents.org/for-parents/income-based/how-the-scholarship-works/">https://www.stepupforstudents.org/for-parents/income-based/how-the-scholarship-works/</a>	<b>Other Requirements</b> (if any):

**Additional Information:**

- To get more information on whether your child qualifies for this scholarship, open the following link and scroll to the section that says 'Florida Tax Credit Scholarship - Eligibility and Program Details':  
<https://www.stepupforstudents.org/for-parents/income-based/how-the-scholarship-works/>
- For help regarding scholarship applications, call the Contact Center at 877-735-7837

**Name of Organization: Step Up for Students - Family Empowerment Scholarship**

<b>Location</b>	---	<b>Mailing Address</b> (if different): P.O. Box 54429
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		Jacksonville, FL 32245-4367
<b>Key Contact</b>	<b>Phone:</b> 1-877-735-7837	<b>Other Contact:</b> <b>Email:</b> info@stepupforstudents.org
<b>Services Provided</b>	<b>Family Empowerment Scholarship (FES):</b> <ul style="list-style-type: none"> <li>- Created by the Florida Legislature to further assist low-income students</li> <li>- This scholarship may only be used for private school tuition and fees</li> </ul>	<b>Website Link</b> (if any): <a href="https://www.stepupforstudents.org/">https://www.stepupforstudents.org/</a>
<b>Hours of Operation</b>	---	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To apply for this scholarship, open the following link and press the 'Apply Now' button: <a href="https://www.stepupforstudents.org/for-parents/income-based/how-the-scholarship-works/">https://www.stepupforstudents.org/for-parents/income-based/how-the-scholarship-works/</a>	<b>Other Requirements</b> (if any):

**Additional Information:**

- To get more information on whether your child qualifies for this scholarship, open the following link and scroll to the section that says 'Family Empowerment Scholarship - Eligibility and Program Details':  
<https://www.stepupforstudents.org/for-parents/income-based/how-the-scholarship-works/>
- For help regarding scholarship applications, call the Contact Center at 877-735-7837

**Name of Organization: Step Up for Students - The Gardiner Scholarship**

<b>Location</b>	---	<b>Mailing Address</b> (if different): P.O. Box 54429 Jacksonville, FL 32245-4367
<b>Key Contact</b>	<b>Phone:</b> 1-877-735-7837	<b>Other Contact:</b> <b>Email:</b> gardiner@stepupforstudents.org
<b>Services Provided</b>	<b>Special Needs (Unique Abilities) Scholarship:</b> <ul style="list-style-type: none"> <li>- Helps parents individualize the educational plans for their children by directing money toward a combination of programs and providers</li> <li>- This may include schools, therapists, specialists,</li> </ul>	<b>Website Link</b> (if any): <a href="https://www.stepupforstudents.org/">https://www.stepupforstudents.org/</a>

	curriculum, technology, and a college savings account	
<b>Hours of Operation</b>	---	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To apply for this scholarship, open the following link and press the 'Apply Now' button: <a href="https://www.stepupforstudents.org/for-parents/special-needs/how-the-scholarship-works/">https://www.stepupforstudents.org/for-parents/special-needs/how-the-scholarship-works/</a>	<b>Other Requirements</b> (if any):

**Additional Information:**

- To get more information on whether your child qualifies for this scholarship, open the following link and scroll to the bottom of the page: <https://www.stepupforstudents.org/for-parents/special-needs/how-the-scholarship-works/>
- The average amount for most students in the 2018-2019 year was \$10,000
- For help regarding scholarship applications, call the Contact Center at 877-735-7837

**Name of Organization: Step Up for Students - The Hope Scholarship**

<b>Location</b>	---	<b>Mailing Address</b> (if different): P.O. Box 54429 Jacksonville, FL 32245-4367
<b>Key Contact</b>	<b>Phone:</b> 1-877-735-7837	<b>Other Contact:</b> <b>Email:</b> hope@sufs.org
<b>Services Provided</b>	<b>The Hope Scholarship</b> <ul style="list-style-type: none"> <li>- Gives parents the option to place their child in a safer environment</li> <li>- For children who have been bullied</li> <li>- This scholarship is not based on financial need</li> </ul>	<b>Website Link</b> (if any): <a href="https://www.stepupforstudents.org/">https://www.stepupforstudents.org/</a>
<b>Hours of Operation</b>	---	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To apply for this scholarship, open the following link and press the 'Apply Now' button: <a href="https://www.stepupforstudents.org/for-parents/hope/how-the-scholarship-works/">https://www.stepupforstudents.org/for-parents/hope/how-the-scholarship-works/</a>	<b>Other Requirements</b> (if any):

**Additional Information:**

- To get more information on whether your child qualifies for this scholarship, open the following link and scroll until you see 'The Hope Scholarship gives parents options to place their child in a safer academic environment' in bold. Clicking on the following tabs underneath will give you more information.
- For help regarding scholarship applications, call the Contact Center at 877-735-7837

**Name of Organization: Step Up for Students - Reading Scholarship Accounts**

<b>Location</b>	---	<b>Mailing Address</b> (if different): P.O. Box 54429 Jacksonville, FL 32245-4367
<b>Key Contact</b>	<b>Phone:</b> 1-877-735-7837	<b>Other Contact:</b> <b>Email:</b> reading@sufs.org
<b>Services Provided</b>	<b>Reading Scholarship Accounts:</b> <ul style="list-style-type: none"> <li>- Created for students who are struggling with reading in third grade through fifth grade</li> </ul>	<b>Website Link</b> (if any): <a href="https://www.stepupforstudents.org/">https://www.stepupforstudents.org/</a>
<b>Hours of Operation</b>	---	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Join the Reading Scholarship Accounts interest list by opening the following link and click the words 'Click here' part at the top of the page: <a href="https://www.stepupforstudents.org/for-parents/reading-scholarship/how-the-scholarship-works/">https://www.stepupforstudents.org/for-parents/reading-scholarship/how-the-scholarship-works/</a>	<b>Other Requirements</b> (if any):

**Additional Information:**

- To get more information on this scholarship and whether your child qualifies, open the following link and scroll to the bottom of the page: <https://www.stepupforstudents.org/for-parents/reading-scholarship/how-the-scholarship-works/>

**Name of Organization: FAFSA (Free Application for Federal Student Aid)**

<b>Location</b>	---	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Federal Student Aid Information Center (FSAIC)</b> Phone: 1-800-433-3243	<b>Other Contact:</b>
<b>Services Provided</b>	Provides financial aid for college and/or graduate school	<b>Website Link</b> (if any): <a href="https://studentaid.ed.gov/sa/fafsa">https://studentaid.ed.gov/sa/fafsa</a>
<b>Hours of Operation</b>	<b>FSAIC</b> <b>Monday - Friday:</b> 8:00 a.m. - 11:00 p.m. (Eastern Time) <b>Saturday - Sunday:</b> 11:00 a.m. - 5:00 p.m. (Eastern Time)	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	To apply for FAFSA, you must fill out an application found on the official website: <a href="https://studentaid.ed.gov/sa/fafsa">https://studentaid.ed.gov/sa/fafsa</a> <ul style="list-style-type: none"> <li>- If you have not applied for FAFSA before, click on 'Start Here'</li> <li>- If you are a returning user, click on 'Log In'</li> </ul>	<b>Other Requirements</b> (if any):

**Additional Information:**

- If you have any questions regarding the FAFSA process, or using your FSA ID during the FAFSA process, call the contact number provided above

## Utilities Assistance

**Name of Organization: Orange County Government - Community Action Division Office**

<b>Location</b>	2100 E. Michigan Street Orlando, FL32806	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Phone:</b> 407-836-7429 <b>Fax:</b> 407-836-7439	<b>Other Contact:</b>
<b>Services Provided</b>	Financial assistance with energy bills	<b>Website Link</b> (if any): <a href="https://www.orangecountyfl.net/FamiliesHealthSocialSvcs/EnergyBillAssistance.aspx#.XQpJulhKjb0">https://www.orangecountyfl.net/FamiliesHealthSocialSvcs/EnergyBillAssistance.aspx#.XQpJulhKjb0</a>
<b>Hours of Operation</b>	<b>Monday - Friday:</b> 8:00 a.m. - 5:00 p.m.	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	Call the number provided above to get more information.	<b>Other Requirements</b> (if any): <ul style="list-style-type: none"> <li>- Must be a legal resident of Orange County</li> <li>- Must have a gross income no more than 150% of Federal Poverty Income Guidelines</li> </ul>

**Additional Information:**

- Open the following link to see the income guidelines to qualify for this service:  
<https://www.orangecountyfl.net/FamiliesHealthSocialSvcs/EnergyBillAssistance.aspx#.XQpJulhKjb0>
- Open this link and scroll to the bottom to see the list of documentation one would need to bring with them when visiting this office for utility assistance

**Name of Organization: OUC - Medical Alert Program**

<b>Location</b>	100 W. Anderson St. Orlando, FL 32801	<b>Mailing Address</b> (if different):
<b>Key Contact</b>	<b>Orlando &amp; Orange County</b> Phone: 407-423-9018	<b>Other Contact:</b>
<b>Services Provided</b>	The Medical Alert Program is offered to customers whose electrical service is medically essential.	<b>Website Link</b> (if any): <a href="https://www.ouc.com/residential/residential-assistance/medical-alert">https://www.ouc.com/residential/residential-assistance/medical-alert</a>

<b>Hours of Operation</b>	Not listed	<b>Emergency Hours</b> (if any):
<b>Process to Obtain Services</b>	If you or your family uses life-sustaining equipment, then call the numbers provided above to get into contact with a customer service representative to get more details about the program.	<b>Other Requirements</b> (if any):


**Additional Information:**

- Open the following link to view a PDF of the Medical Alert Program brochure to get more information about being qualified for this program and the steps you need to take: [https://www.ouc.com/docs/customer-brochures/medical\\_alert.pdf?sfvrsn=4](https://www.ouc.com/docs/customer-brochures/medical_alert.pdf?sfvrsn=4)

# Appendix

## Appendix Page

### Appendix I

 <b>NEEDS ASSESSMENT</b> <b>AT THE COORDINATED ENTRY HUB</b>	
<i>For homeless individuals and families living in their car or on the street:</i>	
LOCATION	DAY & TIME
United Against Poverty 150 W. Michigan St. Orlando, FL 32806, Suite A	Every Friday (except holidays) 1:30 p.m. - 4:00 p.m.
Health Care Center for the Homeless 808 West Central Blvd, Orlando, FL 32805	Every Friday (except holidays) 9:00 a.m. - 12:00 p.m.
Northland Church 530 Dog Track Road, Longwood, FL 32751	Every Monday (except holidays) 1:30 p.m. - 4:00 p.m.
<i>For Veterans who are homeless or at-risk of becoming homeless:</i>	
Orlando VA: Lake Baldwin Outpatient Clinic 5201 Raymond St., Orlando, FL 32803 Building 503, Room B107	First 3 Friday's of every month 9:00 a.m. - 2:00 p.m.

## Appendix II

Distribution Center	Address	Phone	Hours
<b>Concord Street Church of Christ</b>	626 East Concord Street Orlando, FL 32803	407-423-4301	<b>Sunday</b> 3:00 p.m. - 5:30 p.m. <b>Wednesday</b> 3:30 p.m. - 6:00 p.m.
<b>Shiloh Baptist Church</b>	604 Jackson Street Orlando, FL 32805	407-422-9631	<b>The 3rd and 4th Friday of the month</b> 9:00 a.m. - 10:00 a.m. *Appointments are preferred
<b>Haven of Hope Ministries</b>	1310 W. Colonial Drive Suite 25 Orlando, FL 32804	407-298-2056	<b>Monday, Wednesday, &amp; Thursday</b> 9:30 a.m. - 1:30 p.m.