SESSION 1 | ASSESS YOUR CHURCH’S HOSPITALITY
Discuss ways to assess and describe your congregation’s current hospitality norms and practices.

- What does your church do well when welcoming and befriending people?
- What are two “growth areas” for your church-related to welcoming and befriending people?
- Who is charged with overseeing this important ministry?
- How do they measure their success?
- What would like to be different six months from now?
- Assignment: Complete the Church Hospitality Audit

SESSION 2 | LIST TOUCH POINTS FOR BUILDING DEEPER CONNECTIONS
Explore keys to creating a culture that fosters rich, authentic relationships with each other.

- What’s stirring from last week?
- What learnings arose when completing the Church Hospitality Audit?
- In what ways do you welcome people before they show up or worship or an event?
- Do your voice messages, website, and social media sites engage and inspire newcomers?
- What are the four touch points you wish to pay particular attention to?
- Assignment: Complete the Touch Points Planning Form

SESSION 3 | SPARKING CARING AND CONSEQUENTIAL CONVERSATIONS
Address ways to help members and ministry partners can deepen connections at every activity.

- What’s stirring from last week?
- What learnings arose when completing the Touch Points Planning Form?
- What are 2 or 3 activities/events your church offers that are known to build deep connections?
- How might you scale or replicate the activities that are known to build deeper connections?
- How do you help leaders create intentional touch points?
- Assignment: Complete the What I Learned About Our Members this Week form

SESSION 4 | HELPING YOUR LEADERS CREATE A WELCOMING AND BEFRIENDING CULTURE
Learn to spark caring and consequential conversations in the digital space.

- What do you consistently do to deepen relationships with your staff and elected leaders?
- How well do you know your colleagues’ hopes, dreams, challenges, and callings?
- How might you create more safe and sacred spaces that foster caring conversations?
- How will you handle individuals that resist taking time to build deeper relationships?
- Assignment: Experiment with using WATER and SHAPED conversation tools

SESSION 5 | SHARE YOUR PATHWAYS FOR BECOMING A WELCOMING AND BEFRIENDING CHURCH
Share your vision and plan for creating a welcoming and befriending church.

- Share likes and wondering about each person’s plans
- What are your next three steps for implementing your plan?
- Who can help you fulfill this plan? How and when will you ask for their assistance?
- What resources do you need to support your efforts?
- Who could be a source of wisdom?
- What was the most meaningful part of this cohort experience?