

GATEWAY CHURCH SERVICE ANIMAL POLICY

In concert with the American Disabilities Act (ADA), GateWay Church defines service animals as “dogs that are individually trained to do work or perform tasks for an individual with a disability. The task(s) performed by the dog must be directly related to the person’s disability.” (ADA Revised Requirements: Service Animals)

Examples of such work or tasks include, but are not limited to, assisting people who are blind, alerting people who are deaf, pulling a wheelchair, alerting and protecting a person who is having a seizure, reminding a person with mental illness to take prescribed medications, calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack, or performing other duties.

Service animals are working animals, not pets. The work or task a dog has been trained to provide must be directly related to the person’s disability. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA.

When it is not obvious what service an animal provides, the GateWay staff or leaders may ask two questions of the handler: 1) is the dog a service animal required because of a disability? and 2) what work or task has the dog been trained to perform?

GateWay Church, being a religious institution, is exempt from the ADA and does not have to allow individuals to bring their service animals into the facility. GateWay Church desires to be inclusive of all people with disabilities and to ensure freedom to worship to everyone. We also have a responsibility to our church membership to help educate our members and provide a safe environment for all people desiring to worship at GateWay church.

Therefore, if someone attends our services with a service animal we expect the service animal and the handlers to meet the following ADA standards and expectations:

- Service animals remain with their handlers while on campus.
- Service animals will not sit on church furniture.
- Service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal’s work or the individual’s disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls.
- Service animals do not whine, bark, grumble, or make other noises (example: snoring). An exception may be if the whining is an alert, such as to notify the handler who is experiencing a physical complication.
- Service animals do not obstruct an area used for emergency evacuation.

The church also requests that no service animals be allowed in our children’s facilities. (babies – 6th grade) The church leadership and staff may make exceptions to this policy to accommodate unique events and situations.

EMOTIONAL SUPPORT ANIMAL (ESA) POLICY

GateWay Church defines Emotional Support Animal (ESA) as an animal (typically a cat or dog) that provides a therapeutic benefit to its owner through companionship and is not specifically trained or certified to perform tasks for a person who suffers from emotional, psychiatric or mental health-related disabilities. Under the law, an ESA does not qualify as a service animal and, thus, is not granted legal access to places of public accommodations by the American Disabilities Act (ADA).

GateWay Church reserves the right to not allow any ESA on the premise or to request an appointment with church leadership to discuss the nature of your mental health-related disability and to discuss approval for an exception to the service animal policy.

We understand that for a person to qualify for an emotional support animal, he/she must be considered emotionally disabled by a licensed mental health professional (therapist, psychologist, psychiatrist, etc.) as evidenced by a properly formatted letter. GateWay Church may ask to see such letter. The letter must be dated, written on his/her letterhead, include his/her license type, number, date of license, and state in which the license was issued. The letter should state:

- You are currently his/her patient.
- Are under his/her care for the treatment of mental disability found in the DSM IV or V (the Diagnostic and Statistical manual of mental Disorders, version 4 or 5).
- Your disability substantially limits at least one major life activity.
- He/she prescribes for you an emotional support animal (the numbers and types of animals) as a necessary treatment for your mental health.

All ESAs must comply with all expectations listed under the service animal policy. In addition, ESAs are not permitted in areas of the church where the handler's presence is not necessary.

Courtesy and Respect: We ask that all Service Animals and ESA handlers please limit your seating and walking areas to be sensitive to our members with animal allergies. Should an ESA not comply with these expectations, the owner will be asked to remove their ESA from the campus immediately, and approval of the ESA may be revoked. GateWay Church seeks to maintain a clean, healthy environment for our members and guests. Please do not allow your animals to emit bodily fluids of any type while in the facilities including drool, urine, or blood.